



BOSTON UNIVERSITY EYE ASSOCIATES, INC.

Affiliated with Boston Medical Center

Notice of Privacy Practices

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION.

PLEASE REVIEW IT CAREFULLY.

Boston University Eye Associates (BUEA) and its affiliated physicians or providers make a record each time you receive health care or services. Your records have information about your symptoms, examination, test results, diagnosis and billing for services. The law requires BUEA to keep your health information private and also to tell you about how it keeps health information private. BUEA is required to abide by the terms of the Notice of Privacy Practices (NPP) currently in effect. You can always request a copy of this Notice from our Registration area. This Notice applies to BUEA at all our practice locations. BUEA and affiliated hospitals share medical information for treatment, payment, and health care operations purposes as described in this Notice.

HOW WE MAY USE AND DISCLOSE (RELEASE) HEALTH INFORMATION ABOUT YOU

Use means sharing health information inside BUEA. Disclosure means release of health information outside BUEA. We may use and disclose health information in the following ways without getting specific permission.

Treatment, Payment, Health Care Operations:

- **Treatment** – to provide, coordinate or manage your health care and related services. Doctors, nurses, technicians, and others involved in taking care of you share medical information about you. Your treatment includes working with people involved in your care before and after your BUEA services. For example, BUEA may disclose information to (1) an ambulance service that takes you to or from our offices; (2) a rehabilitation center or home health agency that will be caring for you; and (3) other doctors, hospitals, or surgery centers, who may be treating you, such otherwise involved in your care.

- **Payment for Treatment** – to help BUEA obtain payment for your health care services. Payment activities include (1) checking eligibility or referral from a health plan; (2) reviewing need for and use of services; and (3) sending bills to your insurance company.

- **Health Care Operations** – to help run BUEA or to check the quality of care that you receive. For example we may combine information from multiple sources about patients to review their care. We may also use health information to review employees' performance; train students; and to help meet provider licensing and accreditation rules. We may disclose your health information to "Business Associates" that we hire to help us, such as billing and computer companies, accountants, and typists. All Business Associates must assure us in writing that they will safeguard your health information.

- **Other Permitted Uses and Disclosures**- BUEA may also use and disclose your health information to send or call you with appointment reminders or other information needed for your visits to us.

USES AND DISCLOSURES REQUIRING AN OPPORTUNITY TO AGREE OR OBJECT

For the following uses and disclosures of health information we must provide an opportunity for you to agree or object:

- **Persons Involved in Your Care-**

- To people involved in your care or in payment for your care such as family members, relatives, close friends or other persons you identify.
- When you are not present we may use professional judgment and your best interests and decide to disclose relevant information to an individual who is directly involved in your health care.
- To coordinate uses and disclosures to individuals involved in your care.

USES OR DISCLOSES THAT DO NOT REQUIRE YOUR PERMISSION

BUEA may use or disclose your protected health information in some cases without your authorization. The following list describes the ways this may happen. Not every use or disclosure in a category will be listed. But we provide a brief description in certain cases.

- **As required by law**

- For **Public Health Activities**: to prevent or control disease, injury, or disability; to report child abuse or neglect; or as otherwise required by law; to report reactions to medicine or problems with products; to notify a person exposed to a contagious disease.
- To **prevent a serious threat** to health or safety.
- To **your employer for evaluation** of work related illness or injury, or for medical surveillance purposes.
- For **Lawsuits and Administrative Proceedings**: To respond to court or administrative order; to respond to a subpoena or lawful request.
- For **law enforcement purposes**: To respond to a warrant.
- To **report suspected abuse and neglect** of the elderly, disabled, or nursing home patients to appropriate government agencies.
- To comply with laws relating to **Workers' Compensation** or other similar programs.
- To **correctional institution or law enforcement**, if you are an inmate of a correctional institution or in law enforcement custody, to provide you with health care; to protect the health and safety of yourself or others; for health and safety of correctional institution.
- To **Coroners and Medical Examiners**: To identify, determine cause of death or perform other duties.
- To **Health Oversight Agencies** for activities such as audits or inspections to oversee the health care system or government programs
- **Research uses and disclosures permitted without authorization**: Reviews of information to prepare research; research on dead person's information; or research use or disclosure with an approved waiver of authorization. Such waivers require special review and approval.
- **Special Government Activities - Military Activities**: To appropriate military command authorities as required, if you are U.S. armed forces personnel.

USES AND DISCLOSURES THAT REQUIRE WRITTEN AUTHORIZATION

Other uses or disclosures of your record will be made only with your written authorization. Disclosures requiring written authorization include drug and alcohol treatment records, mental health records, and AIDS/HIV and genetic testing information. You may withdraw an authorization at any time; however, we are not able to take back disclosures that we have already made with your authorization. Also, you can not withdraw an authorization that was a condition of obtaining insurance coverage. All withdrawals must be made in writing.

YOUR RIGHTS REGARDING MEDICAL INFORMATION ABOUT YOU

Regarding medical information we maintain about you, you have the right to:

- request restrictions on uses and disclosures of your record for treatment, payment or health care operations. All requests must be made in writing. The law does not require us to agree to restriction requests. For emergency treatment, we may use or disclose restricted information. The right to request restrictions does not apply to uses and disclosures required by law.
- request confidential communications of protected health information in a certain way or at a certain place. All requests must be made in writing. If we accept your request, we will require you to provide information about payment handling, alternate address, and contact method.
- inspect and copy protected health information that may be used to make decisions about you. This does not include psychotherapy notes, clinical laboratory data or information compiled in anticipation of or for use in a civil, criminal or administrative action or proceeding. This right is suspended temporarily until study completion for information created or obtained during research. The law permits us to charge a fee for copying costs.
- request us to amend information that may be used to make decisions about you. We are not required to agree to your request. We may deny your request if: (1) BUEA did not create the information, unless the person or entity that created the information is no longer available to make the amendment; (2) the information is not part of the information kept by or for BMC to make decisions about you; (3) the information is not part of the information that you are allowed to inspect or copy; or (4) the information is complete and accurate. You must request an amendment in writing and supply a reason to support your request.
- receive an accounting of certain disclosures of your protected health information. The accounting right does not apply to disclosures that you have authorized or to disclosures for treatment, payment, and health care operations.
- obtain a paper copy of this Notice upon request.

HOW TO EXERCISE THESE RIGHTS OR GET MORE INFORMATION ABOUT THIS NOTICE

To exercise your rights or for more information about matters in this Notice, please contact:

Dr. Stephen Christiansen, Chairman
BUEA Practice Manager and Privacy Officer
2005 Bay Street, Suite 206
Taunton, MA 02780

HOW TO FILE A COMPLAINT

If you believe your privacy rights have been violated or to file a complaint, please call Dr. Stephen Christiansen at (617) 414-2020. You may also file a complaint with the Secretary of the Department of Health and Human Services.

BUEA and its employees will in no way retaliate against you for filing a complaint.

CHANGES TO THIS NOTICE

We reserve the right to change this Notice. We reserve the right to make the revised or changed Notice effective for medical information we already have about you as well as for any information we receive in the future. We will post a copy of the current Notice in our offices. If we change the NPP, you will get a new NPP at your next visit to a BUEA provider after the change takes effect.